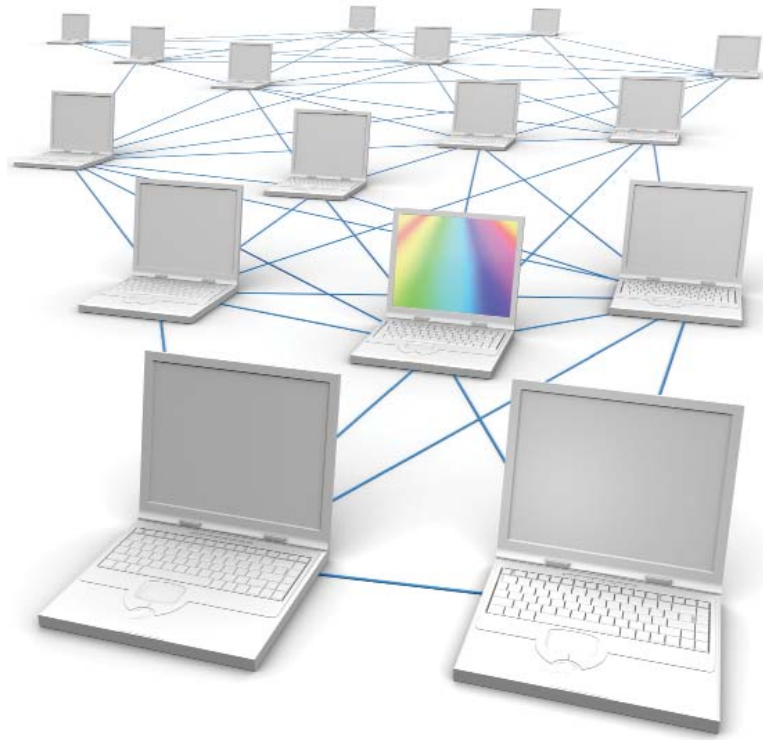


Over the years, we have become experts in the financial self-service arena, with Triton Dynamic Language serving as the de facto standard for ATM management globally.

Located on the Gulf Coast shores in Long Beach, Mississippi, we are staffed by some of the best and brightest in the American South. Our business hours and communication styles make a better match for U.S. companies than other overseas options. We are at your service to create custom software applications to address your most complex business issues. When off-the-shelf products are either insufficient or non-existent, our personalized software consulting services can provide solutions.

We are uniquely poised to conduct testing in a virtualized environment, to verify that all features work as expected, and to identify implementation and scaling strategies as well as performance metrics, and to determine the level of performance overhead for your particular situation.



## Triton Custom Software Development Services



**Triton Systems, LLC**  
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Since our founding in 1979, Triton has long been known as an innovator. In the early days of our company, we developed solutions for demanding clients like Exxon, General Electric, Magnavox, and the U.S. Navy. They learned that Triton not only has the technological expertise to solve problems, but also has a rare passion for developing technology that makes sense — solutions that are as practical and affordable as they are sophisticated.



## Expertise/Capabilities

Our experienced team has a strong background in transactional based software, with strengths in:

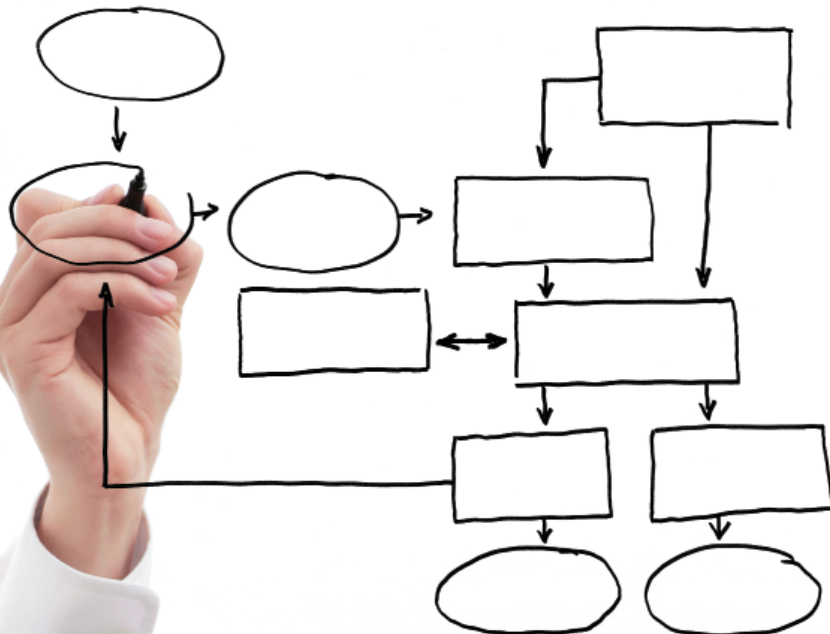
- Host communication (TDL) customizations
- Screen design/flow customizations
- Triton Connect customizations
- Management Functions/diagnostics customizations
- ATM data analysis/reporting
- System utilities/test programs
- Hardware peripheral integration
- Software QA testing
- Triton Windows CE ATMs
- Triton Z180 ATMs
- Triton Windows XP ATMs

## Process

Typically, our development life cycle methodology is as follows:

### Define the problem

Our experience and focus allows us to zero in on the real requirements and offer a software solution



### Quantify the task

Knowing the source of a business problem is not enough. Proper problem resolution requires an in depth understanding of the effects of the problem, either in terms of value (dollars) or opportunity. Problem resolution decisions should always be based upon some tangible benefit such as increased profits, improved customer loyalty, or some other strategic objective.

### Identify a solution

After the nature and scope of the problem have been identified, it is time to evaluate and select a methodology for resolution. In some cases the cost/benefits might outweigh the problem, in which case the decision will be easy: do nothing. In most cases, however, this is where an experienced consultant can be most beneficial. We assist you in the evaluation and selection of software solutions, technology and hardware solutions, and process enhancement strategies.

### Create the Software Design Plan Document

This is the covenant that outlines all functional requirements concerning the physical construction, hardware, operating systems, programming, communications, and security issues

### Implement the solution

Change within an organization is never easy. That is often why the problem existed in the first place. Custom business software solution implementation requires diligent, systematic management to succeed. Proper planning and precise timing are necessary to guarantee ongoing business operations during implementation. Services such as project planning and management, design review, product acquisition, installation, testing, and training will help insure the success of your project.

### Support

Following implementation, our technical support team is always available to keep you running optimally.

### Case Study

The following is just one example of an excellent outcome for one of our recent clients.

**Client:** Customers ATM, Australia

**Problem:** Regulations in Australia were changing to allow ATM owners to surcharge withdrawal and balance inquiry transactions. Customers ATM wanted to take advantage of the potential revenue of this change.

**Resolution:** Customers ATM approached Triton to modify the terminal software on all ATM models they manage: 9100, 9600, 9700, RL2000, RL5000, and FT5000. They requested to add the capability to notify ATM users of the transaction surcharge as well as communicate this information to the host processor. Additionally, they needed a method to remotely manage the surcharge amounts on their ATM fleet. Triton was able to work with the customer to define requirements, screen flow and behavior to allow this functionality in the ATM and Triton Connect software. Triton delivered the software solution for all models within the defined schedule, allowing Customers ATM to meet the regulation deadline.

We work to propel you into new marketplaces while reducing overall costs. We listen, comprehend, recommend, develop and then implement the solution. Just show us what you want and our application development team will deliver.